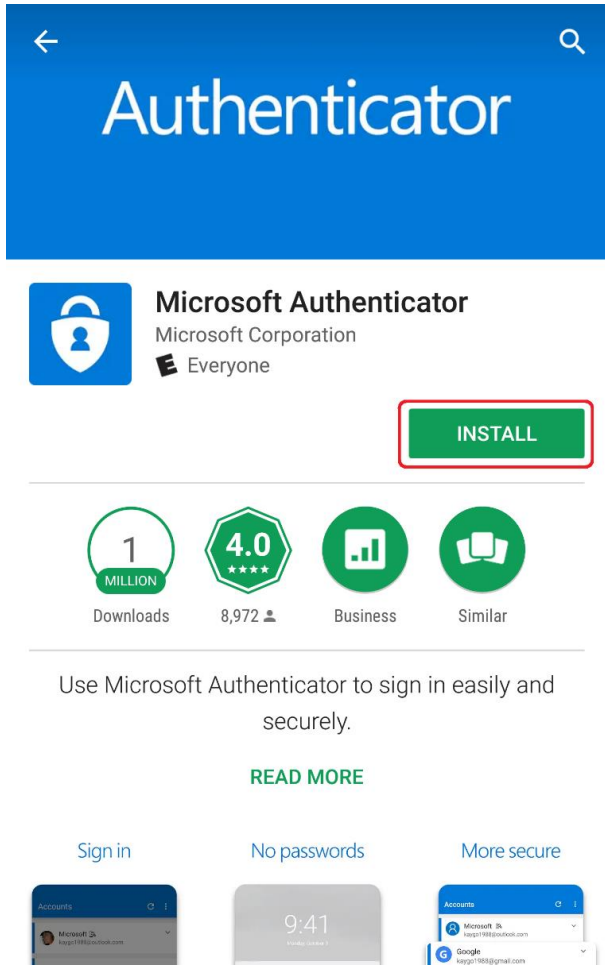


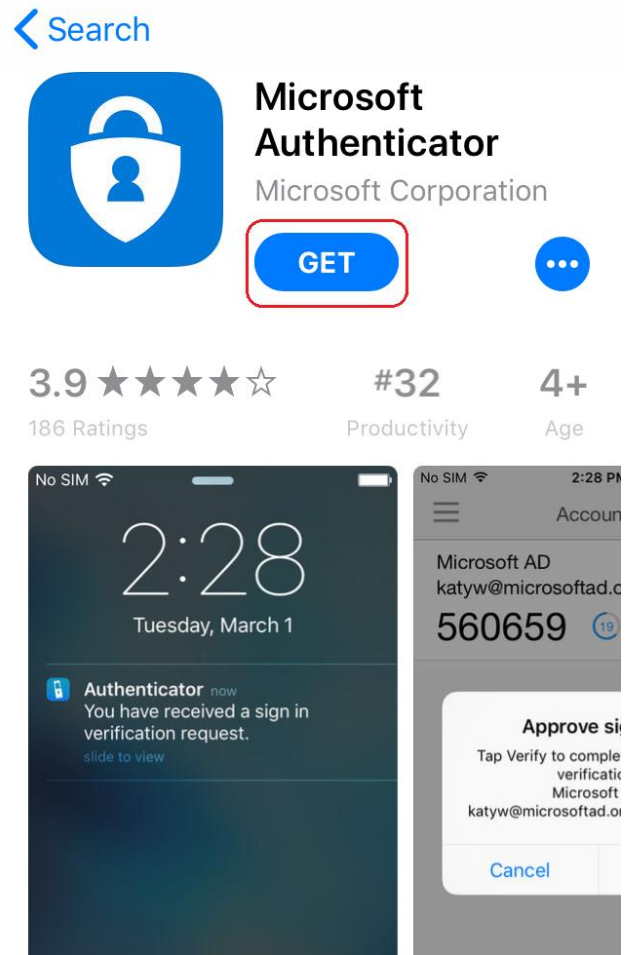
# Pulse Two-Factor Authentication

1. Download and install the “Microsoft Authenticator” app in the Google Play Store (Android) or Apple App Store (iOS). If you already have the authenticator continue to the next step.

## Android

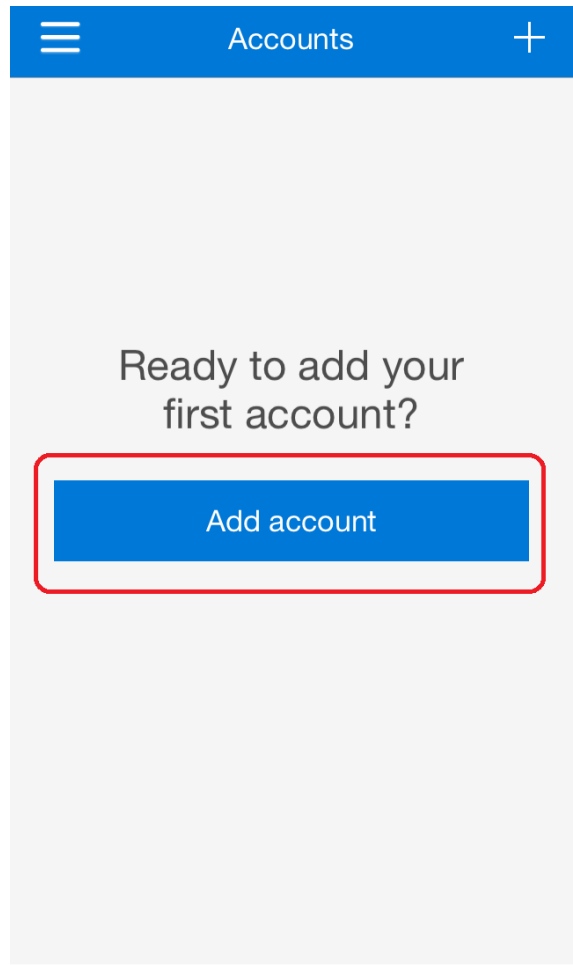
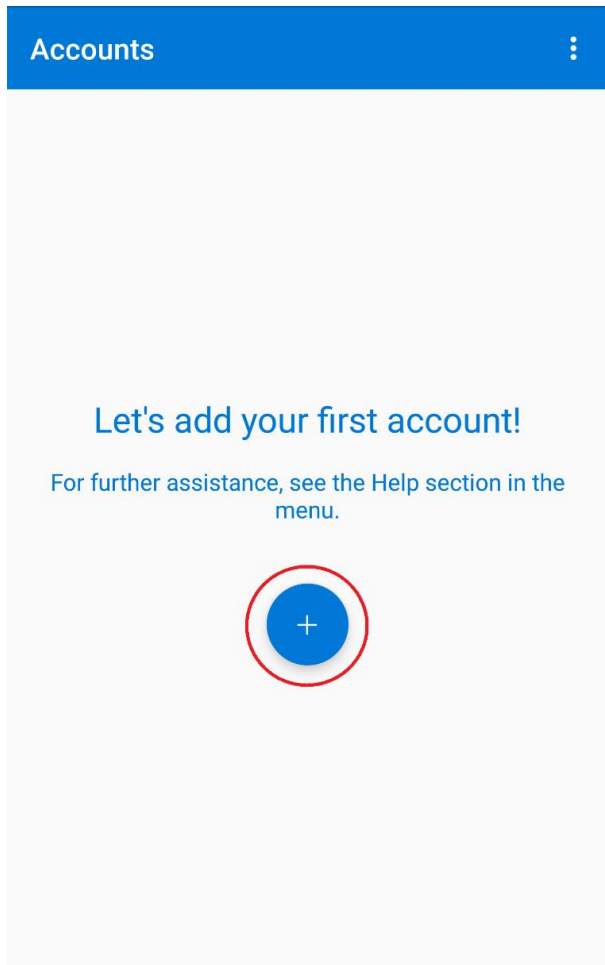


## iOS

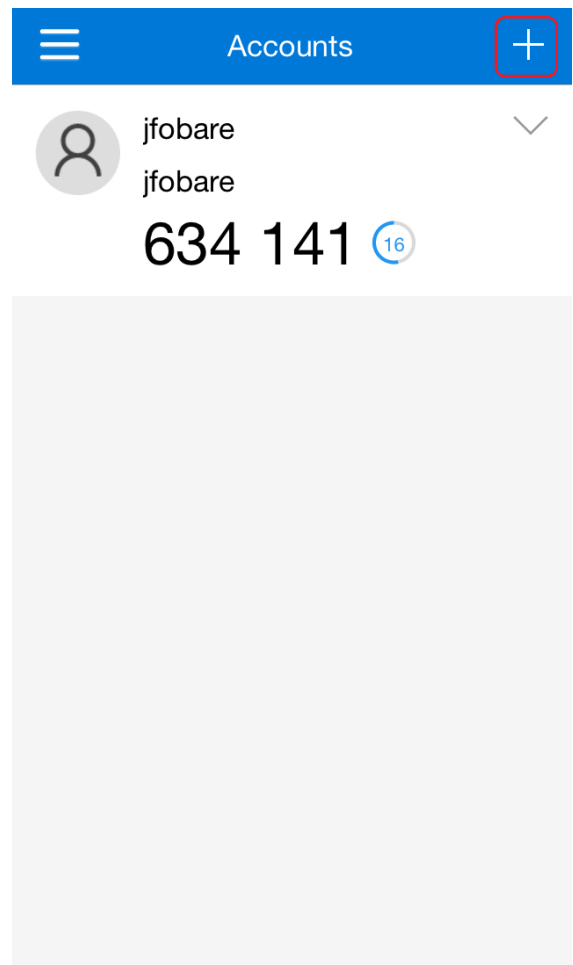
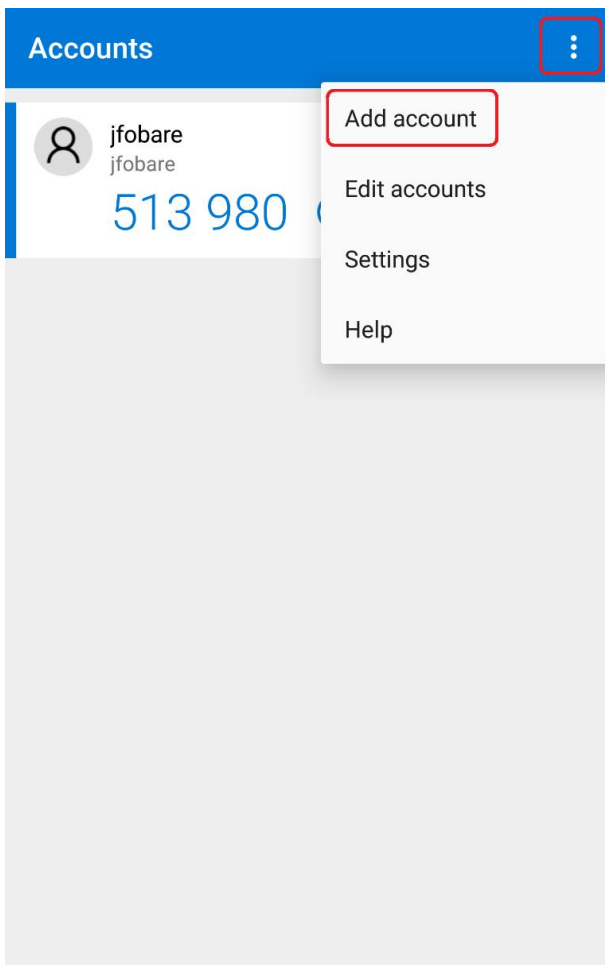


2. After opening the authenticator you will see one of the following screens. Click the outlined button(s) to add a new account.

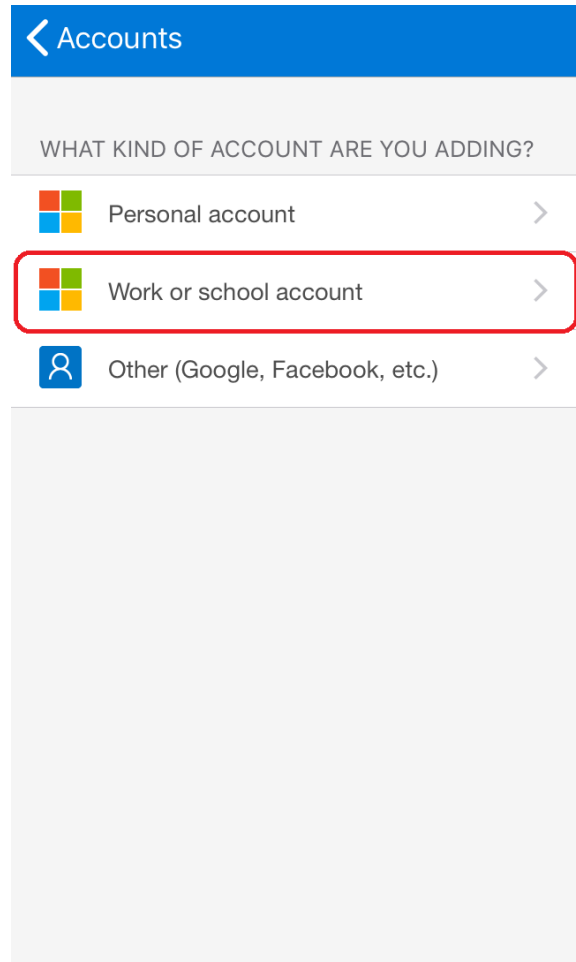
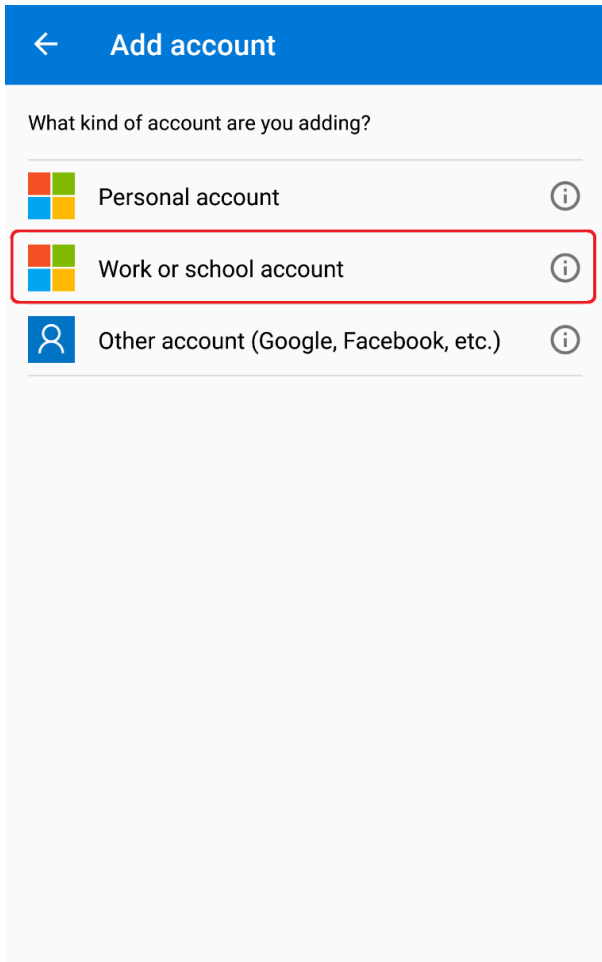
**First Account**



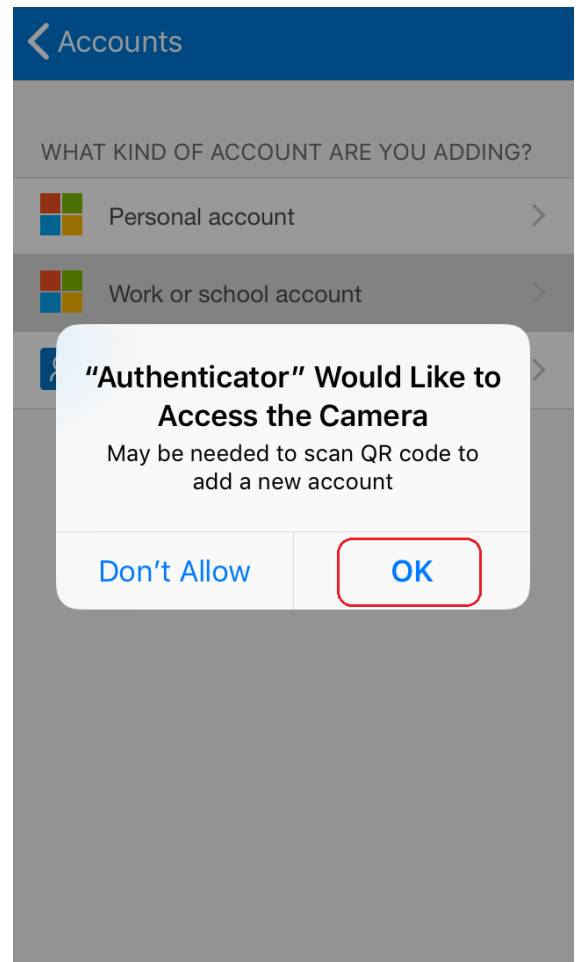
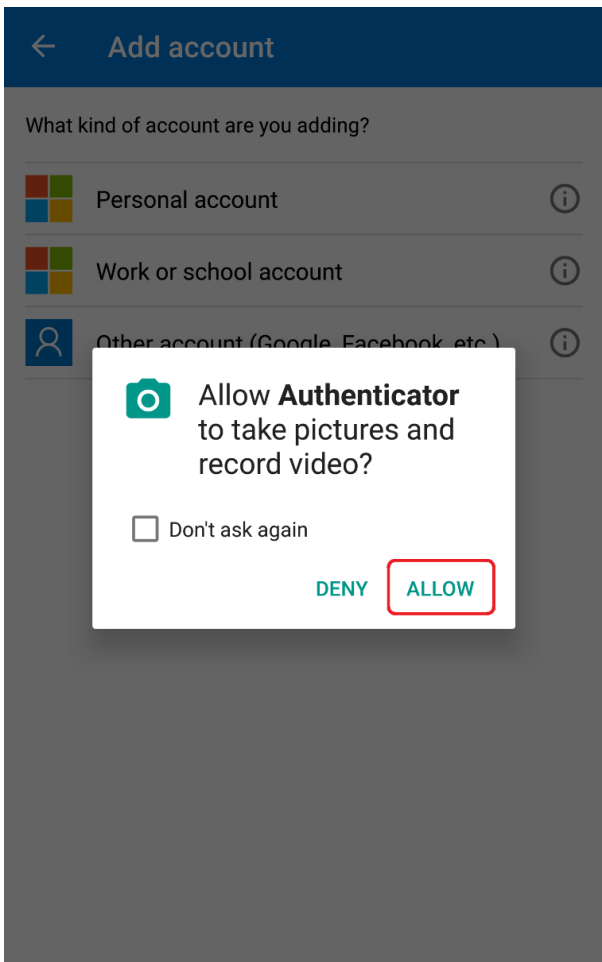
**OR Additional Account**



3. On the next menu select **“Work or school account”**.



4. You must then allow the app access to the camera in order to read the upcoming QR code.



5. Now go to <https://sslvpn.nycourts.gov/2fa> on the PC you intend to use Pulse with. Sign in with your AD credentials.

**New York State Unified Court System**

Welcome to the  
**Pulse Connect Secure**

username  Please sign in to begin your secure session.  
password

6. After you have successfully signed in you will see a page like the following. Point your phone's camera at the screen and focus on the QR code provided. As an alternative there is a link that will provide a code to enter manually.

**Note:** There will also be "Backup Codes" provided on this page. You may want to keep a record of these codes now in case of emergency. Each of these codes are only usable once.

**New York State Unified Court System**

Welcome to the  
**Pulse Connect Secure**

**Add jfobare user account to your two factor authentication app**

You will need to install a two factor authentication application (Microsoft Authenticator) on your smartphone or tablet.

**1. Configure the App:**

Open your two factor authentication app and add "jfobare" user account by scanning the below QR code.  
If you can't use QR code, then enter [this text](#)



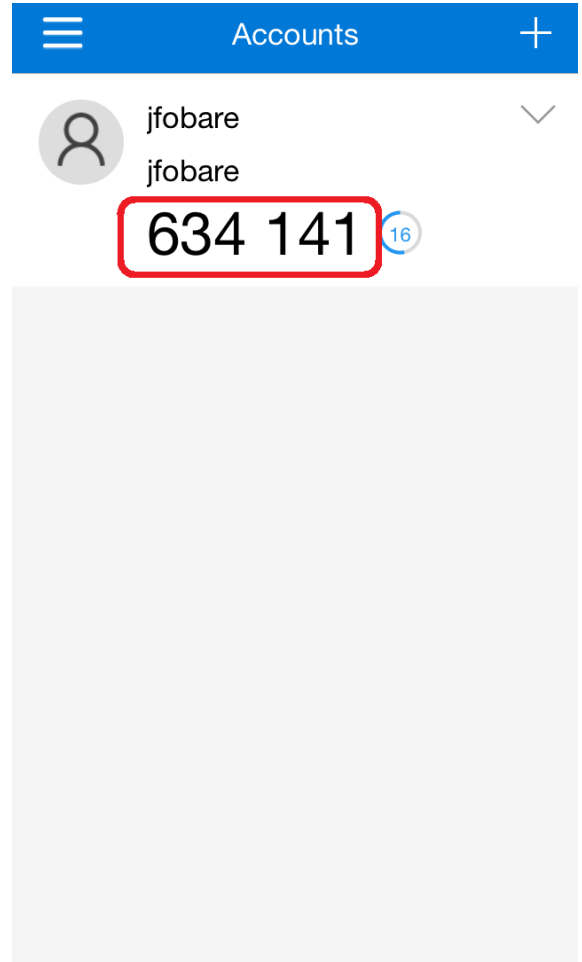
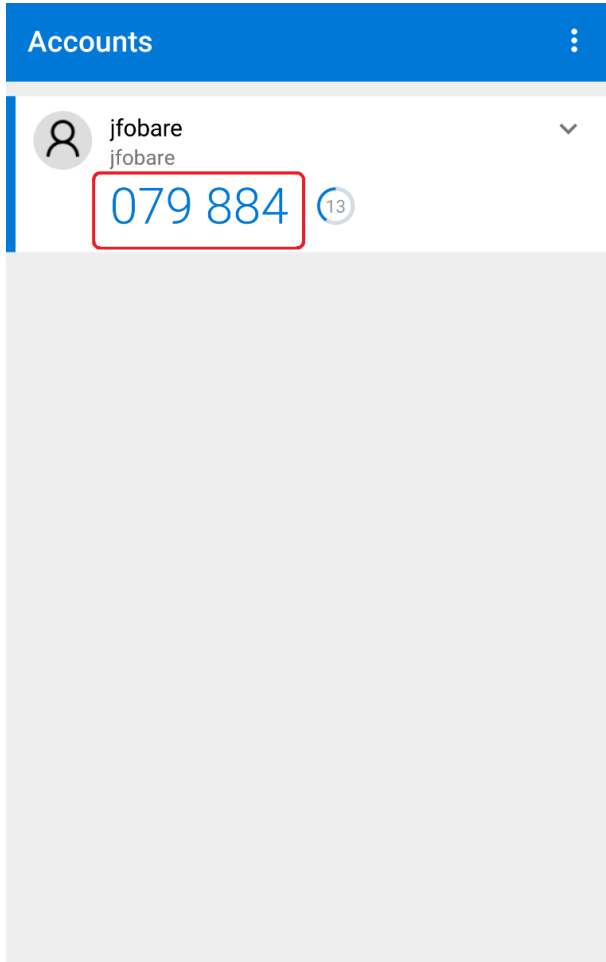
**2. Store Backup Codes:**

Backup codes can be used to access your account in the event you lose access to your device and cannot receive two-factor authentication codes. Following backup codes are only for one time use, we recommend you to save them securely.

5NR11R1	11W11111
W1N1111	11W11111
11N1111	11W11111
1111111	11W11111
1111111	11W11111

**3. Enter token code that the application generates:**

7. The account will now be listed in your authenticator app with a 6-digit "token code" that will renew every 30 seconds. Enter the current code in the text box and sign in.



## New York State Unified Court System

Welcome to the  
**Pulse Connect Secure**

### Add *jfobare* user account to your two factor authentication app

You will need to install a two factor authentication application (Microsoft Authenticator) on your smartphone or tablet.

#### 1. Configure the App:

Open your two factor authentication app and add "jfobare" user account by scanning the below QR code.

If you can't use QR code, then enter [this text](#).



#### 2. Store Backup Codes:

Backup codes can be used to access your account in the event you lose access to your device and cannot receive two-factor authentication codes. Following backup codes are only for one time use, we recommend you to save them securely.

5NRKTR	3JW0U0
W0K0R0	10M0Y0N
R0K070P	R0K0140
11N0X0	11Z090
KM00P	0004001

Copy to Clipboard

#### 3. Enter token code that the application generates:

8. You will be redirected. If you see the following page, click “Download”.

**Note:** Depending on browser the steps for installation will vary slightly, but follow the same general procedure. If you do not see something as described try moving on to the next step.  
(This guide was made while using Google Chrome)

## Searching for the application launcher...



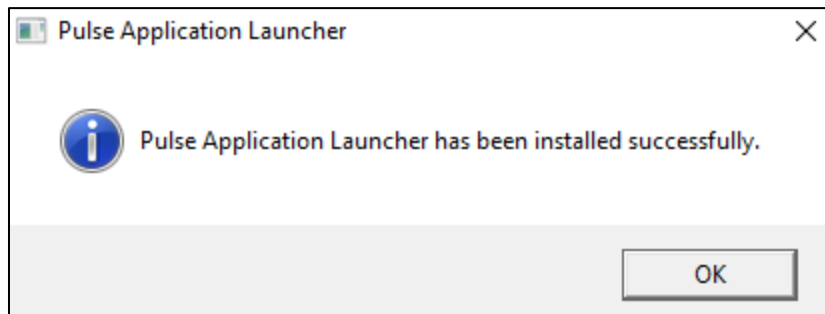
55

If you know that the application launcher is not installed, skip the wait and download now

Download

If you do not want to proceed, please click [here](#) to go back.

9. Follow the onscreen instructions to begin the installation. You will see a message box prompt that the Launcher installation was successful.



10. Click on the outlined link to continue...

After the application launcher has completed downloading, follow these installation steps.



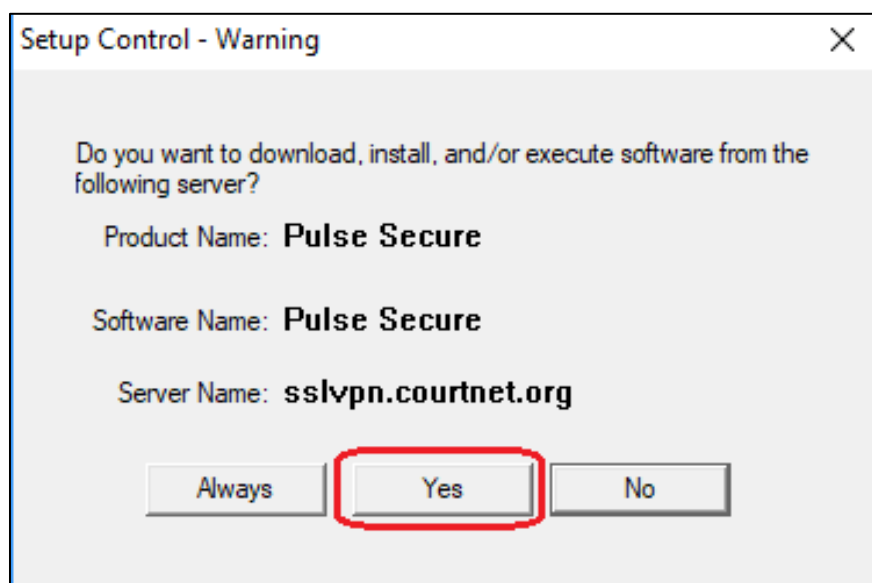
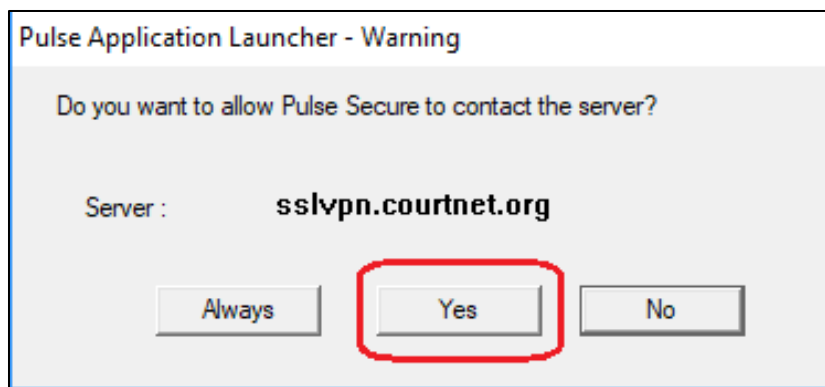
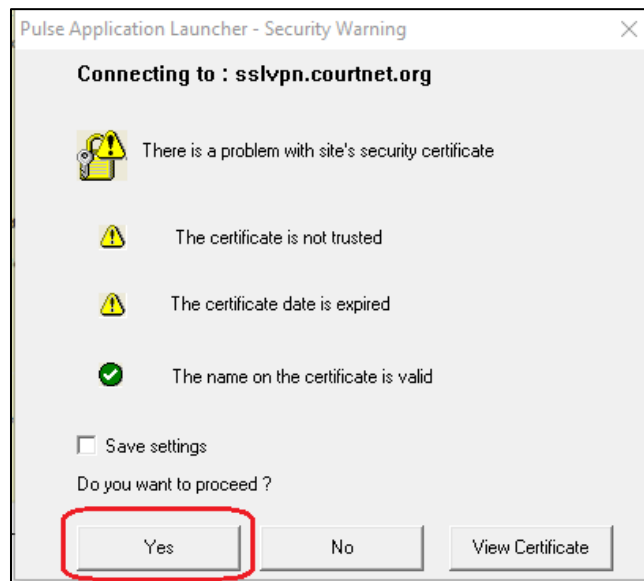
Once you have completed the above steps, click [HERE](#) to continue with the Pulse Secure launch.  
We recommend selecting "remember" and "always" during the installation process.

Once the Pulse Secure application is installed and started it will appear in your system tray.



11. You will see the following prompts as you continue installation, click “Yes” on each.

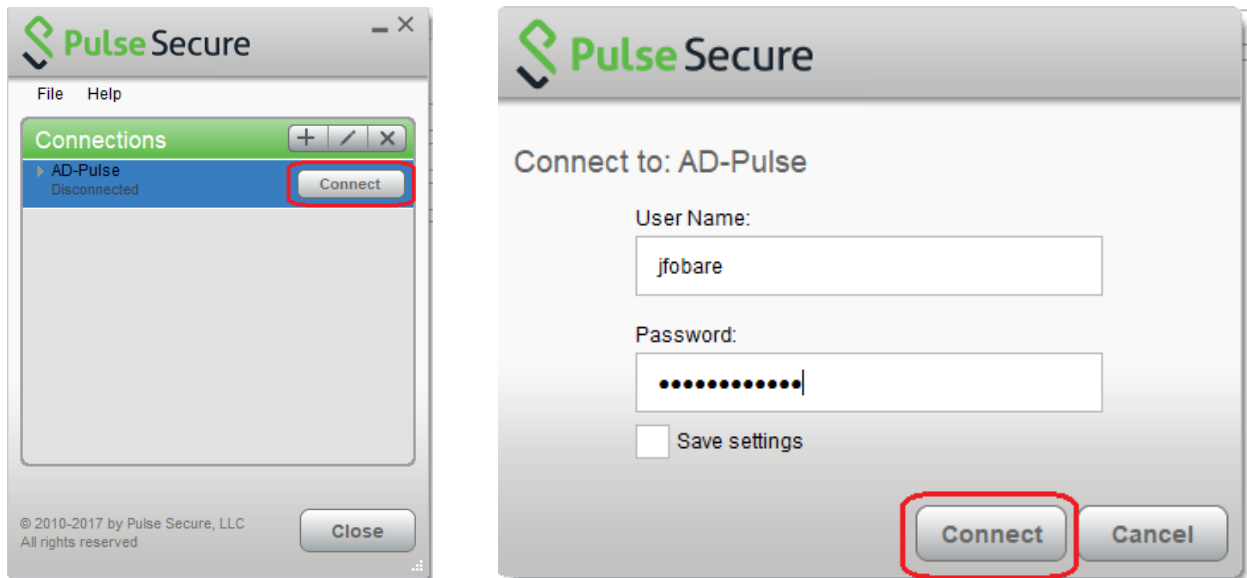
**Note:** There may be additional prompts that appear based on your Windows security settings, allow these as well.



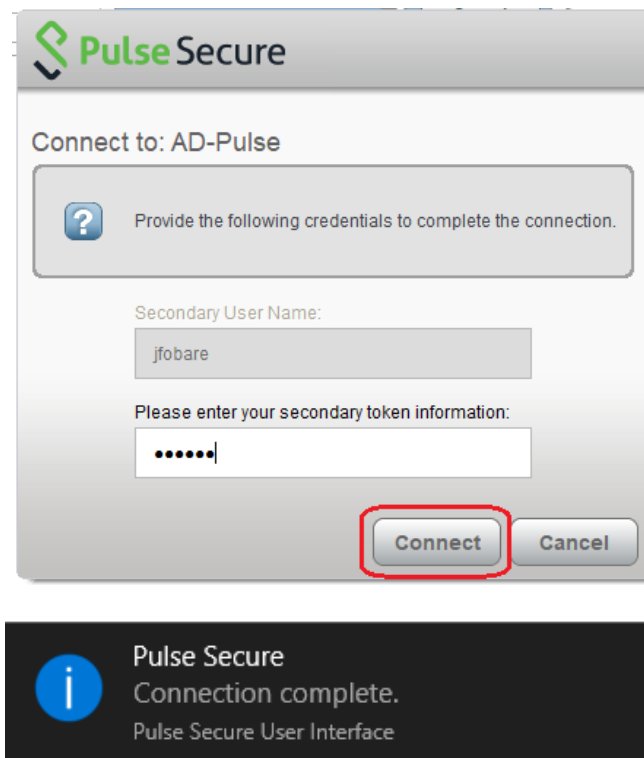
12. After you have seen and agreed to the previous three prompts the Pulse client should be installed, it is recommended you restart your PC. Afterwards you should see the Pulse Client icon in your System Tray, double-click to open it.



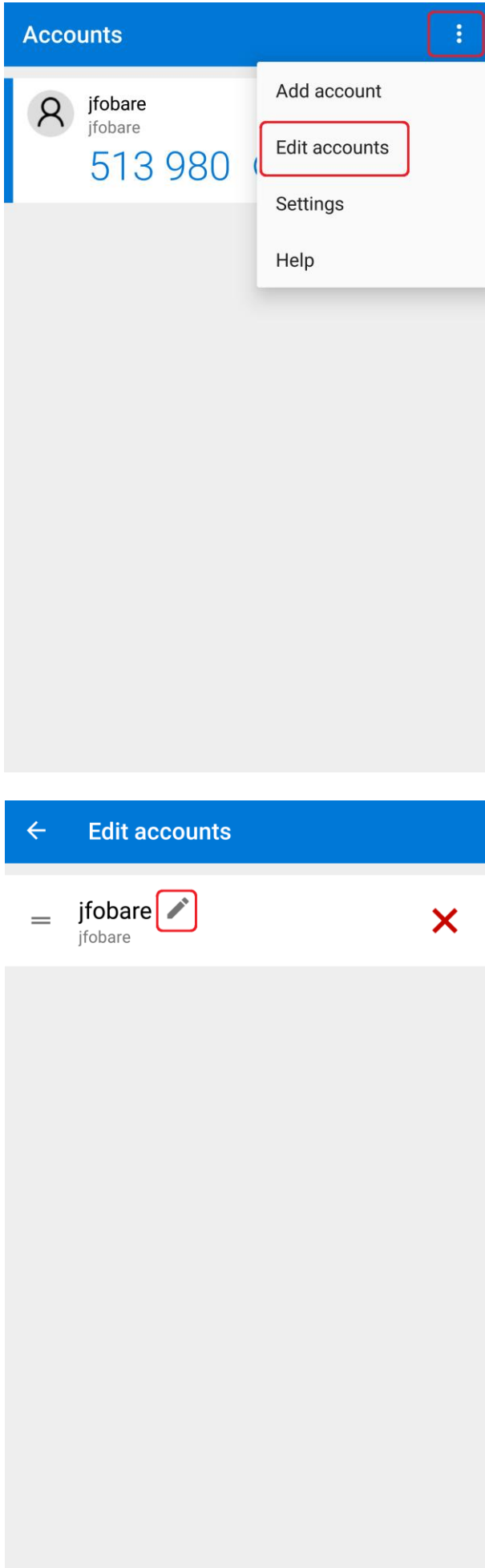
13. Now connect using your AD credentials...



14. When prompted enter the current 6-digit token code listed for your account in the Authenticator app and connect. If you see the **“Connection Complete”** message you have successfully completed setup for Pulse Two-Factor Authentication. You will now be prompted for a token code from the authenticator app whenever you attempt to connect.



15. (OPTIONAL) It is recommended you rename the account in the authenticator app to something more easily identifiable, especially if you have more than one account configured.



## Remote Connect to Your PC - After You Connect to Pulse

After connecting with Pulse, your computer will be on CourtNet. You will be able to do things such as connect to a court website or court web-based application. If you need to connect to applications on your work computer desktop, you will need to connect to your desktop remotely.

**Important:** *Your work computer must be on to access it remotely. If it is off, contact someone in the building, such as the Security Office or the Clerk's Office to see if they can access your office and turn your computer on. You must also know your work computer name – your IT staff may be able to provide your computer name.*

In the lower right search box in Windows:

Type *Remote*

Click on *Remote Desktop Connection*

Type in the name of your work computer - starting with CRNY or SUP1CRM.

eg *CRNY-23XTXM2*